

Grievances Life Cycle Statistics

Generates different sections of statistics based on the date the grievance was first received.

Statewide, Region

From 01/01/2013 to 12/31/2013

Statewide Privilege Level of Grievant

Get housing privilege level based on the incident date from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Housing Privilege Level	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Administrative Segregation	23	48	39	0	9	29	40	9	2	15	214
Administrative Segregation 1	1	2	1	2	0	8	2	0	0	0	16
Administrative Segregation 2	0	1	0	0	1	2	0	0	0	0	4
Administrative Segregation 3	1	2	6	0	0	0	4	1	0	0	14
Administrative Segregation 4	1	2	7	0	0	1	0	0	0	4	15
Administrative Segregation 5	10	6	6	0	1	19	15	2	0	5	64
Administrative Segregation 6	4	0	5	0	1	0	3	0	1	1	15
Administrative Segregation 8	1	0	0	0	0	0	7	0	0	0	8
Administrative Segregation 9	1	0	0	0	0	0	6	4	0	3	14
Disciplinary Detention	92	24	24	0	4	29	76	3	1	66	319
General Population	1	1	8	0	0	102	41	209	30	80	472
Investigative Segregation	45	5	23	0	0	5	3	9	3	26	119
Mental Health Observation	7	2	4	0	0	13	4	0	2	3	35
Mental Health Services	0	0	0	0	0	81	1	0	0	0	82
Offender Health Services	1	0	1	0	0	27	0	0	0	0	29
Parole Holds	0	0	0	0	4	0	0	0	0	21	25
Patient	0	0	0	0	0	5	0	0	0	0	5
Privilege Level 0-6	221	379	409	0	120	10	174	116	24	752	2205
Protective Custody Non-Voluntary	2	9	11	0	0	1	23	0	1	5	52
Protective Custody Voluntary	14	13	42	0	2	3	2	0	0	8	84
Reception	0	1	3	0	0	380	0	0	1	4	389
Sexually Violent Predator	0	0	0	0	0	0	0	0	0	21	21
Suicide Self Injury Prevention	1	2	2	0	2	1	6	0	0	0	14
Youthful Offender	0	0	0	0	0	0	0	0	0	0	0
Grand Total	426	497	591	2	144	716	407	353	65	1014	4215

Statewide Special Needs & Seriously Mental Ill Offenders

Get special needs & seriously mental ill from ICON Medical. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Special Needs Only	19	29	13	0	5	9	9	14	0	37	135
Seriously Mental Ill Only	0	0	0	0	0	0	0	0	0	0	0
Special Needs & Seriously Mental Ill	104	176	107	0	33	244	137	18	5	111	935
Grand Total	123	205	120	0	38	253	146	32	5	148	1070

Grievances with Informal Resolution

Get informal resolution completed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Informal Resolution Completed	331	352	504	2	103	441	349	238	32	976	3328
Grand Total	331	352	504	2	103	441	349	238	32	976	3328

Grievances by Process Type

Get grievance process types from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Standard	265	223	384	1	68	228	260	157	22	759	2367
Emergency	0	2	0	0	2	93	0	1	0	0	98
Non-Grievable	50	103	87	1	29	54	88	68	5	196	681
Not Processed	112	169	123	0	46	354	59	132	38	64	1097
Total	427	497	594	2	145	729	407	358	65	1019	4243
Grand Total	427	497	594	2	145	729	407	358	65	1019	4243

Grievances by Process Type Reasons for Non-Grievable and Not Processed

Get grievance process types reasons for non-grievable and not processed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified. More than one not processed reason may be selected for a grievance therefore a grievance may be counted more than once under the Not Processed Reasons section.

Non-Grievable

Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Grievance does not affect you personally	1	6	0	0	0	1	0	0	0	6	14
Has formal classification/treatment appeal process	13	48	25	0	8	24	30	25	1	47	221
Has formal discipline appeal process	24	24	29	1	4	13	25	30	3	74	227
Has formal parole board appeal process	0	0	0	0	0	1	0	0	0	0	1
Has formal publications appeal process	0	1	0	0	0	1	2	0	0	2	6
Has formal religion appeal process	2	1	2	0	2	0	4	0	0	0	11
Has formal visits appeal process	1	3	2	0	0	0	0	2	1	1	10
Has formal work release appeal process	0	0	0	0	0	1	0	0	0	1	2
No Jurisdiction/Authority	0	4	10	0	3	7	4	0	0	8	36
Previously grieved	2	15	6	0	5	4	15	7	0	47	101
Was not timely	7	1	13	0	7	2	8	4	0	10	52
Total	50	103	87	1	29	54	88	68	5	196	681

Not Processed

Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Extension Necessary	0	0	0	0	0	0	0	0	0	0	0
Incorrect grievance form used	3	1	4	0	8	14	0	0	0	0	30
Insufficient details	3	38	11	0	14	32	0	18	2	1	119
More than one issue	0	22	4	0	5	20	0	6	1	2	60
No action requested	26	12	43	0	9	127	0	21	9	28	275
No informal resolution	96	145	90	0	42	288	58	120	33	43	915
Non-Grievable (Formal Process Exists)	0	0	0	0	0	0	0	0	0	0	0
Not signed	9	5	8	0	2	22	0	2	4	3	55
Policy prohibits	0	15	2	0	2	11	1	0	2	0	33
Total	137	238	162	0	82	514	59	167	51	77	1487
Grand Total	187	341	249	1	111	568	147	235	56	273	2168

Grievances by Grievance Type - For All Process Types

Get grievance types from the most recent grievance receipt for all process types. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	40	52	52	0	17	152	52	34	16	124	539
Medical - Copay	8	2	5	0	5	20	8	6	3	28	85
Medical - Dental	0	4	5	0	0	5	1	3	1	7	26
Total	48	58	62	0	22	177	61	43	20	159	650
Non-Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	0	20	5	0	1	13	1	4	1	0	45
Canteen	6	4	29	0	4	11	8	5	0	12	79
Discrimination	4	10	0	0	2	4	4	8	1	2	35
Facility Conditions	13	20	18	0	3	22	46	14	0	113	249
Fees	0	0	5	0	3	0	2	0	1	21	32
Food	4	20	29	0	0	37	4	3	2	42	141
Legal	2	9	1	0	2	6	6	0	0	21	47
Mail	13	29	9	1	7	18	10	7	0	45	139
Money	7	33	14	0	2	13	10	14	0	39	132
Non-Grievable (Formal Process Exists)	30	69	58	1	17	45	66	57	4	126	473
Offender Behavior/Action	3	10	10	0	3	8	5	6	1	2	48
Phone	2	4	2	0	1	20	4	2	0	10	45
Policy	39	2	5	0	17	25	40	20	1	2	151
PREA	0	0	1	0	0	1	2	0	0	0	4
Privileges	14	34	60	0	4	50	7	15	4	85	273
Property Damaged	8	4	24	0	3	1	19	9	0	39	107
Property Lost	43	13	120	0	14	31	75	18	11	145	470
Records	3	61	0	0	3	18	2	3	2	17	109
Safety	0	0	3	0	0	4	4	1	0	0	12
Sanitation	1	8	5	0	2	8	0	2	0	6	32
School	0	1	2	0	0	1	0	0	0	1	5
Staff Behavior/Action	187	88	132	0	35	206	30	127	17	129	951
Staff Racial Issue	0	0	0	0	0	10	1	0	0	3	14
Total	379	439	532	2	123	552	346	315	45	860	3593
Grand Total	427	497	594	2	145	729	407	358	65	1019	4243

Grievances by Grievance Type - For Standard, Emergency or Non-Grievable with Subsequent Appeal Response

Get grievance types from the most recent grievance receipt for standard, emergency or non-grievable with subsequent appeal response. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	28	35	49	0	5	114	49	21	2	104	407
Medical - Copay	7	1	5	0	4	15	8	4	0	28	72
Medical - Dental	0	1	4	0	0	3	1	2	1	5	17
Total	35	37	58	0	9	132	58	27	3	137	496

Non-Medical

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	0	9	4	0	1	9	0	3	0	0	26
Canteen	3	3	24	0	4	5	7	3	0	11	60
Discrimination	4	6	0	0	2	2	3	2	0	2	21
Facility Conditions	11	11	12	0	1	5	26	7	0	92	165
Fees	0	0	4	0	1	0	2	0	1	19	27
Food	3	12	19	0	0	24	1	3	0	36	98
Legal	0	6	0	0	2	3	5	0	0	18	34
Mail	10	14	7	1	7	6	9	3	0	42	99
Money	7	20	8	0	2	10	9	11	0	34	101
Non-Grievable (Formal Process Exists)	2	1	1	0	5	1	18	5	0	1	34
Offender Behavior/Action	2	3	8	0	1	3	4	2	1	2	26
Phone	2	1	1	0	0	7	4	2	0	9	26
Policy	29	2	4	0	13	10	30	15	0	2	105
PREA	0	0	1	0	0	1	0	0	0	0	2
Privileges	8	18	33	0	2	15	6	8	2	69	161
Property Damaged	8	2	19	0	2	1	17	8	0	36	93
Property Lost	31	10	102	0	9	17	60	14	9	123	375
Records	3	45	0	0	0	8	2	3	1	14	76
Safety	0	0	3	0	0	4	4	1	0	0	12
Sanitation	0	5	4	0	1	2	0	0	0	6	18
School	0	1	0	0	0	0	0	0	0	1	2
Staff Behavior/Action	114	21	76	0	16	55	20	47	5	104	458
Staff Racial Issue	0	0	0	0	0	3	1	0	0	3	7
Total	237	190	330	1	69	191	228	137	19	624	2026
Grand Total	272	227	388	1	78	323	286	164	22	761	2522

Grievance Appeals

Get grievance appeal types (Warden and Central Office). The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Warden/Superintendent	90	89	95	0	41	54	164	40	2	239	814
Central Office	40	50	21	1	21	19	76	18	0	83	329
Grand Total	130	139	116	1	62	73	240	58	2	322	1143

Grievances by Resolution

Get grievance resolution type based on the response date from the valid response or valid appeal. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Resolution Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Denied	146	151	263	1	49	217	166	111	15	543	1662
Partially Sustained	74	49	31	0	11	65	42	29	1	164	466
Sustained	41	25	86	0	12	31	71	18	2	48	334
Withdrawn	9	0	7	0	1	8	1	5	4	6	41
Grand Total	270	225	387	1	73	321	280	163	22	761	2503

Grievances Types by Resolution

Get grievance types from the most recent grievance receipt. Get grievance resolution type based on the response date from the valid response or valid appeal. Includes most recent grievance receipts where the received date in the date range specified.

Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Medical - Care	285	92	27	3	407
Medical - Copay	50	9	12	1	72
Medical - Dental	10	5	1	0	16
Total	345	106	40	4	495
Non-Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Activities	16	5	5	0	26
Canteen	34	3	20	2	59
Discrimination	17	1	2	0	20
Facility Conditions	108	37	18	2	165
Fees	18	2	5	1	26
Food	65	18	15	0	98
Legal	25	5	3	1	34
Mail	60	24	12	2	98
Money	60	15	25	0	100
Non-Grievable (Formal Process Exists)	25	2	1	0	28
Offender Behavior/Action	16	6	4	0	26
Phone	20	2	3	1	26
Policy	69	22	11	3	105
PREA	2	0	0	0	2
Privileges	127	18	14	2	161
Property Damaged	51	15	26	1	93
Property Lost	206	83	72	12	373
Records	45	20	9	0	74
Safety	5	5	2	0	12
Sanitation	9	5	3	1	18
School	1	0	1	0	2
Staff Behavior/Action	337	69	40	9	455
Staff Racial Issue	1	3	3	0	7
Total	1317	360	294	37	2008
Grand Total	1662	466	334	41	2503